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Continental Connection Goes High-Tech in Tyler

For Immediate Release

ST. GEORGE, Utah, August 20, 2004 – Continental Connection is proud to offer its Tyler passengers enhanced technology, adding convenience and ease to the Continental travel experience. The Tyler Pounds Regional Airport recently added Continental self check-in kiosks, known as eService Centers. The kiosk allows domestic eTicket customers to check-in, obtain boarding passes and receipts, view interactive seat map displays, verify OnePass numbers, check luggage (at designated ticket counter locations) and, for its Elite OnePass members, upgrade to first class, all without waiting in line.

Domestic eTicket customers also have the option to bypass the ticket counter altogether by printing their own boarding passes from continental.com. Customers that check-in at continental.com may use the convenient “Bag Drop” shortcut at every ticket counter eService Center.

Not only do eTicket customers enjoy unsurpassed convenience, they may also earn valuable miles on Continental’s frequent flyer program, OnePass. Booking at continental.com will earn 1,000 miles and checking-in online will earn another 500 miles. For more information on OnePass, go to continental.com or see a customer service agent at the Tyler Pounds Regional Airport.

Tyler currently enjoys daily round trip flights to Continental Airline’s largest hub, George Bush Intercontinental Airport. Once in Houston, passengers have access to Continental’s worldwide route network – offering more than 550 daily departures to 157 nonstop destinations in the United States, Latin America, Europe and Asia. In addition to the many benefits of flying to Houston, Tyler passengers enjoy:

- Convenient parking
- Efficient check-in and security
- Earning miles on Continental’s frequent flyer program, OnePass

SkyWest Airlines was named the Number One On-Time Airline in the United States by the Department of Transportation for 2003, a year in which they carried 10.7 million passengers. System-wide, SkyWest has approximately 6,800 employees and serves a total of 124 cities in 32 states and three Canadian provinces with nearly 1,400 daily departures.

This press release and additional information on SkyWest can be accessed at www.skywest.com.

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