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## **SkyWest Airlines Invites the Public to Celebrate New Air Service in Tyler and Meet their Station Manager, Susan Cloud**

### **For Immediate Release**

**TYLER, Texas, August 13, 2003** – SkyWest Airlines, a subsidiary of SkyWest, Inc. (NASDAQ: SKYW) will begin service between Tyler and Houston on Friday, August 15. A press conference and ribbon cutting ceremony will be held at the Tyler Pounds Regional Airport on Friday, August 15, at 9:00 a.m. with Mayor Joey Seeber in attendance. In addition to Mayor Seeber, Susan Cloud, SkyWest's recently appointed Station Manager will be on hand to meet the public.

In her new position, Susan will be responsible for the customer service and daily operations for SkyWest in Tyler as she oversees a team of eight local employees.

Susan's airline career began with Metro Airlines right here in Tyler, where she served as a lead agent and gained a great love for the airline industry. In 1990 she joined SkyWest as a Regional Sales Manager and has also worked in various customer service managerial positions in numerous SkyWest cities. Most recently, Susan has worked as a Flight Attendant.

"Susan's aviation career began in Tyler, so it's fitting that she returns as our first Station Manager," said Greg Burton, SkyWest's Regional Director in Houston. "Susan will be able to ensure that SkyWest customer's experience exceeds their expectations. Those who fly to Houston on our Continental Connection service will greatly benefit from Susan's presence in Tyler."

SkyWest is offering Tyler *Fly Local Fares!*, giving passengers a \$69 fare each way to Houston Intercontinental Airport. Once in Houston, passengers can connect to more than 140 destinations offered through Continental's worldwide system. Passengers to Houston will also earn frequent flyer miles for Continental's OnePass program. In addition to *Fly Local Fares!*, Tyler passengers will enjoy convenient parking and short lines for check-in and security. To book reservations, passengers can call their local travel agent, Continental Reservations at 800.523.3273, or book online at [www.continental.com](http://www.continental.com).

SkyWest Airlines is the nation's largest independently operated regional carrier and carried 8.23 million passengers last year. The US Department of Transportation has recognized SkyWest as the number one on-time airline in the United States three out of the last four months. SkyWest operates as Continental Connection, Delta Connection and United Express carriers under marketing agreements with Continental Airlines, Delta Air Lines, and United Airlines respectively. System-wide, SkyWest has approximately 5,500 employees and serves a total of 100 cities in 27 states and two Canadian provinces and has more than 1,100 daily departures.

This press release and information on SkyWest can be accessed at [www.skywest.com](http://www.skywest.com).

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